

5.2 The Quality Policy

In pursuit of its strategic objectives, it is the policy of Architectural Windows Ltd to maintain a quality system designed to meet the requirements of BS EN ISO 9001:2015 and all applicable statutory and regulatory requirements, together with the needs and expectations of relevant interested parties to deliver windows, doors and curtain wall systems for commercial, educational and health buildings within London and the Home Counties.

The Company's Quality Policy provides a framework for the organisation and the Quality Manual to define our quality objectives and key procedures.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

Architectural Windows Ltd ensures that the Quality Manual is communicated and understood throughout the company and is available on request to relevant interested parties.

To ensure the company maintains its awareness for continual improvement, management commit to ensure that the quality system is regularly reviewed and is subject to annual audit.

The Quality Policy is reviewed at least annually, by management, to ensure its continuing suitability.

The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.

Jamie Bell

Commercial Director